MISSION
The Tennessee Primary Care Association improves access to primary health care through leadership, advocacy, and support as the voice of Community Health Centers.

2020 BOARD OF DIRECTORS
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Throughout 2019, the Tennessee Primary Care Association and community health centers across the state focused on the concept of resilience. We have envisioned “The Resilient Health Center” as one that maintains its focus on the health of individuals, families, and communities, all while meeting and overcoming the many challenges of today’s health care environment.

We have listened to health center leaders, providers, and staff who are continually striving to make an even greater impact in the lives of those they serve – to be strategic, to be innovative, and to be excellent; and worked to provide the resources to make that possible. We know there are and will be obstacles and change, but we will meet them together with resilience.

Resilience is often thought of as the ability to weather the storm, to get to that blue sky on the horizon. To recognize opportunity in that storm will take a committed effort, rooted in the trust we all have in one another and in what we do. As we move forward in 2020 and beyond, we will utilize the skills and knowledge we’ve acquired this year to build our competency and consistency, and explore how we can leverage our resilience and trust as a network of community health centers – strong in our independence and commitment to our communities, and mighty in our collective ability to improve the health and well-being of the most vulnerable among us.

Community health centers have a long and storied history of resilience. The Tennessee Primary Care Association is proud to be a part of that legacy. We look forward to standing strong together as we move forward.

Terri Sabella, RN, JD, CPHQ
Chief Executive Officer

TERRI SABELLA
Chief Executive Officer
WHAT IS A COMMUNITY HEALTH CENTER?

Since the nation’s first health centers opened in 1965, expansion of the federally-supported health center system to more than 1,400 organizations has created an affordable health care option for more than 26 million people. Health centers help increase access to crucial primary care by reducing barriers such as cost, lack of insurance, distance, and language for their patients. In doing so, health centers provide substantial benefits to the country and its health care system.

HEALTH CENTERS:
- Provide highly efficient and cost-effective care, generating $24 billion in savings for the health care system annually.
- Deliver a broad array of primary and preventive care services, including screening, diagnosis, and management of chronic illnesses such as diabetes, asthma, heart and lung disease, depression, cancer, and HIV/AIDS.
- Reduce mortality, health disparities, and risk of low birth weight with the care they deliver.
- Offer numerous enabling services, such as transportation, translation, case management, and health education in order to ensure patients receive the care they need.

In addition, health centers employ more than 236,000 people of all skill and education levels, and create $54.6 billion in total economic activity each year within America’s most underserved communities.

“Source: National Association of Community Health Centers

WHAT DO TENNESSEE COMMUNITY HEALTH CENTER PATIENTS SAY?

“I’ve had people call me just to check on me. I mean, for no reason, not even an appointment reminder. Just, ‘How’s your day?’ It’s like they seem to go beyond the call of duty.”

“Any time I call and need to be seen, if my provider is busy, somebody else sees me. I never have to wait. Every time I come in here, I have a good experience.”

“If I call, they’ll direct me to whoever I need to speak to. And I’ll get my answers quickly.”

“The people in this clinic kept me up and going and able to do what needed to be done. If it hadn’t been for them, I wouldn’t be here. It would be a crime beyond all magnitude if small communities, small rural areas like where I grew up, if they didn’t have facilities like community health centers.”

“Our provider has been one of the best blessings that we have ever had happen to us. He went far above and beyond to make sure that we have what we need and that we know what we need to know.”

PROGRAM ACCOMPLISHMENTS AND HIGHLIGHTS

CENTER FOR QUALITY IN COMMUNITY HEALTH
TPCA’s Center for Quality in Community Health (CQCH) was awarded once again in 2019 with the Health Center Controlled Network (HCCN) grant through the U.S. Department of Health and Human Services’ Health Resources Services Administration (HRSA). The funding began August 1, 2019, and will continue over the next three years. HCCNs are networks of health centers working together to leverage health information technology to improve access to care, enhance quality of care, and achieve cost efficiencies through the redesign of practices to integrate services and optimize patient outcomes.

There are currently 22 health centers participating in the CQCH.

EDUCATION AND TRAINING
The Association offers numerous opportunities for members to learn and share best practices, resources, and strategies. These include workgroups, user groups, meetings, and trainings. In 2019, TPCA held 22 distinct trainings, which were attended by more than 750 participants. In addition, the Annual Conference was attended by 109 health center representatives and 34 exhibitors.

HEALTH POLICY
TPCA works to keep our members informed about federal and state policy issues that impact their organizations, and to educate government leaders and others about primary health care in medically underserved communities. Accomplishments in those areas for 2019 included:

- Securing an additional $2 million in recurring funding for the Health Care Safety Net Fund for Tennessee health centers.
- Actively worked to ensure fair and adequate Medicaid PPS funding for health centers.
- Organized meetings for 23 Tennessee health center advocates with eight Tennessee Members of Congress and both Tennessee Senators in Washington, and facilitated 46 visits with state legislators on TPCA’s 2019 Hill Day.
- Coordinated visits to health centers with several Members of Congress and Tennessee state legislators to increase understanding of community needs, CHC services, and the importance of stable funding.
- Passed legislation through the Tennessee House of Representatives to improve access to medication assisted treatment (MAT) for treatment of opioid use disorder in health centers.
PATIENTS

PATIENTS SERVED
422,458

PATIENT VISITS
1,488,103

PATIENTS

65.80%
Adults 18-64 years old

23.45%
Children under 18 years old

10.75%
Adults 65 years and older

INCOME

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL
94.05%

PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL
72.48%

INSURANCE

UNINSURED PATIENTS
32.94%

PATIENTS COVERED BY MEDICAID/CHIP
31.67%

PATIENTS COVERED BY MEDICARE
13.04%

PATIENTS COVERED BY OTHER THIRD PARTY
22.35%

ECONOMIC IMPACT OF HEALTH CENTERS

TOTAL ECONOMIC IMPACT
$557,005,500

HEALTH CENTER JOBS
2,817

DIRECT HEALTH CENTER SPENDING
$277,744,652

OTHER JOBS IN THE COMMUNITY
2,018

COMMUNITY SPENDING
$279,260,848

Sources: U.S. Bureau of Primary Care 2008 Uniform Data System (UDS), Capital Link “Value Impact of Health Centers” (2017)
Tennessee’s community health centers served more than 422,000 patients in 2018, with service delivery sites in 70 (highlighted above) of the state’s 95 counties.

This health center site guide profiles all of Tennessee’s Federally Qualified Health Centers, with specific information on clinic locations, services offered, and patients served. Health centers are organized based on Tennessee’s Three Grand Divisions (West, Middle, and East), then listed alphabetically within each division.

**WEST TENNESSEE HEALTH CENTERS**
- Christ Community Health Services
- Citizens of Lake County for Health Care
- Gibson County Community Health Center
- Hardeman County Community Health Center
- Henry County Medical Center/Medical Arts Health Clinic*
- Lifespan Health
- Memphis Health Center
- Tri-State Community Health Center

**MIDDLE TENNESSEE HEALTH CENTERS**
- Connectus Health
- HOPE Family Health
- Lewis Health Center
- Matthew Walker Comprehensive Health Center
- Mercy Community Healthcare
- Neighborhood Health
- Primary Care & Hope
- Stewart County Community Medical Center
- Three Rivers Community Health Group
- Upper Cumberland Primary Care Project

**EAST TENNESSEE HEALTH CENTERS**
- Cempa Community Care*
- Cherokee Health Systems
- Chota Community Health Services
- Community Health of East Tennessee
- Dayspring Health
- Erlanger Community Health Centers
- ETSU College of Nursing Clinics
- Homeless Health Care Center of Chattanooga
- Health Department
- Morgan County Health Council
- Mountain People’s Health Councils
- Ocoee Regional Health Corporation
- Rural Health Services Consortium
- Rural Medical Services

*data not included in site guide
CHRIST COMMUNITY HEALTH SERVICES

SHANTELLE LEATHERWOOD, Chief Executive Officer
www.christcommunityhealth.org

PATIENT VISITS

- Medical visits: 129,022
- Dental visits: 28,995
- Behavioral Health Visits: 6,306
- Enabling Services Visits: 4,177
- 4 Patients Receiving Medication-Assisted Treatment

PATIENTS SERVED: 57,169

- Adults 18-64 years old: 68.20%
- Children under 18 years old: 7.32%
- Adults 65 years and older: 24.47%

PERCENT RACIAL AND/OR ETHNIC MINORITY
- Patients at or below 200% of the federal poverty level: 92.67%
- Patients at or below 100% of the federal poverty level: 94.56%
- Uninsured patients: 41.59%
- Patients covered by Medicaid/CHIP: 33.03%
- Patients covered by Medicare: 9.00%
- Patients covered by other third party: 16.38%

SERVICES OFFERED
- Medical
- Dental
- Behavioral Health
- Enabling Services
- Pharmacy

COUNTY LOCATIONS
SHELBY, MADISON

CLINIC SITES*

<table>
<thead>
<tr>
<th>Clinic Site</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hickory Hill Health Center</td>
<td>5366 Winchester Rd.</td>
<td>Memphis</td>
<td>TN</td>
<td>38115-4565</td>
<td>901.701.2560</td>
</tr>
<tr>
<td>Broad Avenue Health Center</td>
<td>2861 Broad Ave.</td>
<td>Memphis</td>
<td>TN</td>
<td>38112-2903</td>
<td>901.701.2520</td>
</tr>
<tr>
<td>Broad Avenue Dental Center</td>
<td>2953 Broad Ave.</td>
<td>Memphis</td>
<td>TN</td>
<td>38112-2917</td>
<td>901.701.2570</td>
</tr>
<tr>
<td>Frayser Health Center</td>
<td>969 Frayser Blvd</td>
<td>Memphis</td>
<td>TN</td>
<td>38127-5977</td>
<td>901.701.2520</td>
</tr>
<tr>
<td>Raleigh Health Center</td>
<td>3481 Austin Peay Hwy.</td>
<td>Memphis</td>
<td>TN</td>
<td>38128-3801</td>
<td>901.701.2520</td>
</tr>
<tr>
<td>Third Street Health Center</td>
<td>3362 S 3rd St.</td>
<td>Memphis</td>
<td>TN</td>
<td>38109-2944</td>
<td>901.701.2520</td>
</tr>
<tr>
<td>Orange Mound Health Center</td>
<td>2569 Douglass Ave.</td>
<td>Memphis</td>
<td>TN</td>
<td>38114-2532</td>
<td>901.701.2520</td>
</tr>
</tbody>
</table>

* does not include mobile clinic

Administrative Office:
2595 Central Ave.
Memphis, TN 38104-5905
901.701.2500

Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
Enabling services offered by Christ Community Health Services include case management, patient/community education, outreach, language interpretation, community health work, and spiritual health counseling

• Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
• Enabling services offered by Christ Community Health Services include case management, patient/community education, outreach, language interpretation, community health work, and spiritual health counseling.
CITIZENS OF LAKE COUNTY FOR HEALTH CARE

GAYANNE WILLIAMS, Executive Director
www.clchc.com

PATIENTS SERVED: 3,091
PATIENT VISITS: 9,620

PERCENT RACIAL AND/OR ETHNIC MINORITY: 30.25%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL: 77.39%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL: 36.35%

INSURANCE:
- UNINSURED PATIENTS: 23.10%
- PATIENTS COVERED BY MEDICAID/CHIP: 26.27%
- PATIENTS COVERED BY MEDICARE: 21.87%
- PATIENTS COVERED BY OTHER THIRD PARTY: 28.76%

LAKE, LAUDERDALE

CLINIC SITES
- Lauderdale County Medical Clinic
  317 Cleveland St. Ripley TN 38063-1205 731.221.1804
- Lake County Primary Care Clinic
  710 Carl Perkins Pkwy. Tiptonville TN 38079-1678 731.253.6690
- William B. Acree Clinic
  130 N Main St. Ridgely TN 38080-1317 731.264.5518

SERVICES OFFERED
- MEDICAL
- LABORATORY
- X-RAY
- TELEHEALTH
- BEHAVIORAL HEALTH
- SUBSTANCE ABUSE SERVICES
- OUTREACH / ELIGIBILITY ASSISTANCE
- CHRONIC DISEASE MANAGEMENT
- MEDICATION ASSISTANCE

GIBSON COUNTY COMMUNITY HEALTH CENTER

DANNA TAYLOR, Chief Executive Officer
www.tn.gov/health/health-program-areas/localdepartments.html

PATIENTS SERVED: 2,742
PATIENT VISITS: 6,298

PERCENT RACIAL AND/OR ETHNIC MINORITY: 37.50%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL: 95.33%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL: 74.58%

INSURANCE:
- UNINSURED PATIENTS: 47.01%
- PATIENTS COVERED BY MEDICAID/CHIP: 39.39%
- PATIENTS COVERED BY MEDICARE: 3.10%
- PATIENTS COVERED BY OTHER THIRD PARTY: 10.50%

COUNTY LOCATIONS GIBSON

CLINIC SITES
- Gibson County Community Health Center, TDH
  1250 S. Manufacturers Row Trenton TN 38382-3632 731.855.7601

SERVICES OFFERED
- MEDICAL
- DENTAL
- REGISTERED DIETITIAN
- OUTREACH
- LIFESTYLE EDUCATION

- Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
HARDEMAN COUNTY COMMUNITY HEALTH CENTER

PATIENTS SERVED: 6,671
PATIENT VISITS: 23,146

- MEDICAL
- DENTAL
- BEHAVIORAL HEALTH
- VISION
- ENABLING SERVICES
- LABORATORY
- PHARMACY
- TELEHEALTH

SERVICES OFFERED

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL: 62.72%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL: 97.45%
PATIENTS COVERED BY MEDICAID/CHIP: 30.00%
PATIENTS COVERED BY MEDICARE: 8.57%
PATIENTS COVERED BY OTHER THIRD PARTY: 30.00%
PATIENTS COVERED BY MEDICATION-ASSISTED TREATMENT FOR OPIOID USE DISORDER: 6.54%

COUNTY LOCATIONS

CHESTER, HARDEMAN, HAYWOOD

HARDEMAN COUNTY COMMUNITY HEALTH CENTER

MARLITA WHITE, Chief Executive Officer
www.hardemanhealth.org

LIFESPAN HEALTH

PATIENTS SERVED: 12,822
PATIENT VISITS: 73,700

- MEDICAL
- BEHAVIORAL HEALTH
- SUBSTANCE ABUSE
- ENABLING SERVICES
- LABORATORY
- MEDICATION-ASSISTED TREATMENT FOR OPIOID USE DISORDER
- TELEHEALTH

SERVICES OFFERED

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL: 8.44%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL: 90.59%
PATIENTS COVERED BY MEDICAID/CHIP: 12.69%
PATIENTS COVERED BY MEDICARE: 36.61%
PATIENTS COVERED BY OTHER THIRD PARTY: 36.98%

COUNTY LOCATIONS

HARDIN, MCGAHR, WAYNE

LIFESPAN HEALTH

Y.T. "JANIE" MCGINLEY, Chief Executive Officer
www.lifespanhealth.com

CLINIC SITES

Lifespan Health - SMC
255 Wayne Rd.
Savannah, TN 38372-1947
731.925.8016

Lifespan Kids
150 E. End Dr.
Savannah, TN 38372-1712
731.925.8016

Lifespan Adamsville
726 E. Main St.
Adamsville, TN 38330-2458
731.925.2300

Lifespan Clifton
207 Main St.
Clifton, TN 38425-5547
931.676.3121

Lifespan Women & Children Center
105 Davis St.
Savannah, TN 38372-1855
731.925.8879

Lifespan Selmer
181 South Y Square
Selmer, TN 38375-1739
731.925.2300

* Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
* Enabling services offered by Hardeman County Community Health Center include case management and eligibility assistance.

* Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
* Enabling services offered by Lifespan Health include case management, eligibility assistance, and language interpretation.
MEMPHIS HEALTH CENTER

WILLEEN HASTINGS, Chief Executive Officer
www.memphishealthcenter.org

TRI-STATE COMMUNITY HEALTH CENTER

ALBERT RICHARDSON, Chief Executive Officer
www.tristatehcn.com

SERVICES OFFERED

- MEDICAL
- DENTAL
- BEHAVIORAL HEALTH
- SUBSTANCE ABUSE
- VISION
- ENABLING SERVICES
- X-RAY
- PHARMACY
- TELEHEALTH

PATIENTS SERVED
19,616

PATIENT VISITS
68,202

COMMUNITY LOCATIONS
FAYETTE, SHELBY

CLINIC SITES
Rossville Health Center 4940 Hwy S7 Rossville, TN 38063-5068 901.261.7303
Synergy Treatment Centers 2305 Airport Interchange Ave. Memphis TN 38132-1002 901.332.2227
Salvation Army ARC 2649 Kirby Whitten Rd. Memphis TN 38133-4718 901.531.1750
Towne Center Family Health Services 915 E McLemore Ave., Ste. 107 Memphis TN 38116-3316 901.261.2000
Whitehaven Health Center 4593 Elvis Presley Blvd., Ste 101 Memphis TN 38116-1511 901.261.7338

SERVICES OFFERED

- MEDICAL
- DENTAL
- ENABLING SERVICES
- TELEHEALTH
- BEHAVIORAL HEALTH

PATIENTS SERVED
1,840

PATIENT VISITS
4,327

Per cent Racial and/or Ethnic Minority
94.93%

Patients at or below 200% of the Federal Poverty Level
97.64%

Uninsured Patients
40.49%

Patients covered by Medicaid/CHIP
40.59%

Patients covered by Medicare
7.74%

Patients covered by other third party
10.72%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL
Patients at or below 200% of the Federal Poverty Level
99.57%

Uninsured Patients
51.58%

Patients covered by Medicaid/CHIP
35.11%

Patients covered by Medicare
1.58%

Patients covered by other third party
11.74%

PERCENT RACIAL AND/OR ETHNIC MINORITY
91.86%

Patients at or below 200% of the Federal Poverty Level
74.73%

Uninsured Patients
51.58%

Patients covered by Medicaid/CHIP
35.11%

Patients covered by Medicare
1.58%

Patients covered by other third party
11.74%

COUNTY LOCATIONS
SHELBY

CLINIC SITES
Tri-State Community Health Center 4041 Knight Arnold Rd Ste. 100 Memphis, TN 38118-2128 901.572-1573

- Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
- Enabling services offered by Memphis Health Center include case management and outreach.
- Enabling services offered by Tri-State Community Health Center include case management.
**CONNECTUS HEALTH**
SUZANNE HURLEY and CAROLINE PORTIS-JENKINS,
Co-Chief Executive Officers
www.connectus.org

**SERVICES OFFERED**
- MEDICAL
- BEHAVIORAL HEALTH
- ENABLING SERVICES

**PATIENTS SERVED** 9,028
**PATIENT VISITS** 33,169

- 79.92% Adults 18-64 years old
- 4.74% Children under 18 years old
- 15.34% Adults 65 years and older

**PERCENT RACIAL AND/OR ETHNIC MINORITY** 63.89%

**INCOME**
- PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 96.67%
- PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 81.51%

**CLINIC SITES**
- Priest Lake Family and Women’s Health Center
  2637 Murfreesboro Pk.
  Nashville TN 37217-3505 615.292.9770
- Vine Hill Community Clinic
  601 Benton Ave.
  Nashville TN 37204-2303 615.292.9770

**HOPE FAMILY HEALTH SERVICES**
JENNIFER DITTES, Chief Executive Officer
www.hopefamilyhealth.org

**SERVICES OFFERED**
- MEDICAL
- DENTAL
- BEHAVIORAL HEALTH
- PHARMACY
- PATIENT/COMMUNITY EDUCATION
- OUTREACH
- ELIGIBILITY ASSISTANCE
- LANGUAGE INTERPRETATION
- TELEHEALTH

**PATIENTS SERVED** 4,010
**PATIENT VISITS** 14,704

- 10.80% Adults 18-64 years old
- 10.62% Children under 18 years old
- 78.58% Adults 65 years and older

**PERCENT RACIAL AND/OR ETHNIC MINORITY** 18.46%

**INCOME**
- PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 92.50%
- PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 66.57%

**CLINIC SITES**
- HOPE Family Health Macon
  Westside Clinic 10427 Hwy. 52 W.
  Westmoreland TN 37186-3234 615.644.2000
- HOPE Family Health Sumner
  North Health Center 1124 New Hwy. 52 E.
  Westmoreland TN 37186-5060 615.644.2000

- Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
- Enabling services offered by Connectus Health include case management and eligibility assistance
MERCY COMMUNITY HEALTHCARE

PATIENTS SERVED: 9,701

PATIENT VISITS: 48,134

42.37%
3.91%
53.73%

- Adults 18-64 years old
- Children under 18 years old
- Adults 65 years and older

PERCENT RACIAL AND/OR ETHNIC MINORITY: 46.66%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL: 86.17%

81.85%
13.43%

- Adults 18-64 years old
- Children under 18 years old
- Adults 65 years and older

PATIENTS COVERED BY MEDICAID/CHIP: 53.38%

PATIENTS COVERED BY MEDICARE: 21.72%

PATIENTS COVERED BY OTHER THIRD PARTY: 14.15%

SERVICES OFFERED

- MEDICAL
- BEHAVIORAL HEALTH
- ENABLING SERVICES
- LABORATORY

COUNTY LOCATIONS

MARTHAL, WILLIAMSON

CLINIC SITES*

Mercy Health Services (Counseling Center)
1113 Murfreesboro Rd., Ste. 202
Franklin, TN 37064-1318
615.790.0567

Mercy Health Services (Health Center)
1113 Murfreesboro Rd., Ste. 319
Franklin, TN 37064-1312
615.790.0567

Mercy Marshall County
122 E. Commerce St.
Lewisburg, TN 37091-2608
931.814.3400

*does not include school-based sites

BRIAN HAILE, Chief Executive Officer
www.neighborhoodhealthtn.org

SERVICES OFFERED

- MEDICAL
- DENTAL
- BEHAVIORAL HEALTH
- SUBSTANCE ABUSE
- ENABLING SERVICES
- PHARMACY
- MEDICATION-ASSISTED TREATMENT FOR OPIOID USE DISORDER
- TELEHEALTH

COUNTY LOCATIONS

DAVIDSON, WILSON
STEWART COUNTY COMMUNITY MEDICAL CENTER

KAREN ANDERSON, Executive Director
https://www.tn.gov/health/health-program-areas/localdepartments.html

Administrative Office:
1021 Spring St.
Dover, TN 37058-3302
931.232.5329

SERVICES OFFERED

• MEDICAL
• DENTAL
• CASE MANAGEMENT
• PATIENT/COMMUNITY EDUCATION
• ELIGIBILITY ASSISTANCE

PATIENTS SERVED 1,651
PATIENT VISITS 5,056

PERCENT RACIAL AND/OR ETHNIC MINORITY

6.79%

INCOME

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL
76.12%

PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL
60.91%

UNINSURED PATIENTS

47.12%

PATIENTS COVERED BY MEDICAID/CHIP
33.49%

PATIENTS COVERED BY MEDICARE
7.39%

PATIENTS COVERED BY OTHER THIRD PARTY
11.99%

COUNTY LOCATIONS

STEWART

CLINIC SITES

Stewart County Community Health Center
1021 Spring St.
Dover, TN 37058-3302
931.232.5329

THREE RIVERS COMMUNITY HEALTH GROUP

PHILLIP TATUM, Chief Executive Officer
www.3riverscommunityhealth.com

Administrative Office:
115 E. Brooklyn St.
Linden, TN 37096-3515
931.589.2104

SERVICES OFFERED

• MEDICAL
• DENTAL
• BEHAVIORAL HEALTH
• ENABLING SERVICES
• LABORATORY
• X-RAY
• TELEHEALTH

PATIENTS SERVED 5,337
PATIENT VISITS 19,514

PERCENT RACIAL AND/OR ETHNIC MINORITY

6.42%

INCOME

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL
98.38%

PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL
78.95%

UNINSURED PATIENTS

29.87%

PATIENTS COVERED BY MEDICAID/CHIP
28.65%

PATIENTS COVERED BY MEDICARE
10.83%

PATIENTS COVERED BY OTHER THIRD PARTY
30.65%

COUNTY LOCATIONS

HICKMAN, PERRY

CLINIC SITES

Three Rivers Community Health - Hickman
7723 Clearview Church Ln., Ste. 100
Lyles, TN 37098-1674
931.670.5520

Three Rivers Community Health - Dental
7723 Clearview Church Ln., Ste. 200
Lyles, TN 37098-1674
931.670.8318

Three Rivers Community Health Group includes outreach and education services.
**UPPER CUMBERLAND PRIMARY CARE PROJECT**

**DEBORAH JOHNSON, Chief Executive Officer**

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### SERVICES OFFERED
- Medical
- Dental
- Pharmacy
- Patient/Community Education
- Eligibility Assistance
- Language Interpretation

### PATIENTS SERVED
- **24,008**

### PATIENT VISITS
- **53,786**
  - **48,468** Medical Visits
  - **5,318** Dental Visits

### PERCENT RACIAL AND/OR ETHNIC MINORITY
- **18.88%**

### PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL
- **70.98%**

### PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL
- **2.97%**

### PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL
- **26.04%**

### INSURANCE INCOME
- **43.09%**
  - Patients covered by Medicaid/CHIP
- **38.50%**
  - Patients covered by Medicare
- **4.19%**
  - Patients covered by other third party
- **14.22%**
  - Uninsured patients

### PATIENT LOCATIONS
- Cannon County
- Clay County
- Cumberland County
- Dekalb County
- Fentress County
- Jackson County
- Macon County
- Overton County
- Pickett County
- Putnam County
- Smith County
- Van Buren County
- Warren County
- White County

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**CLINIC SITES***

<table>
<thead>
<tr>
<th>Clinic Name</th>
<th>Address</th>
<th>City</th>
<th>County</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>White County Health Department</td>
<td>135 Walker St.</td>
<td>Sparta</td>
<td>TN</td>
<td>38583-1725</td>
</tr>
<tr>
<td>Cannon County Health Department</td>
<td>106 Alexander Dr.</td>
<td>Woodbury</td>
<td>TN</td>
<td>37190-5275</td>
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<tr>
<td>Macon County Health Department</td>
<td>601 Hwy. 52 Bypass E.</td>
<td>Lafayette</td>
<td>TN</td>
<td>37083-1009</td>
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<tr>
<td>Putnam County Health Department</td>
<td>701 County Services Dr.</td>
<td>Cookeville</td>
<td>TN</td>
<td>38501-4388</td>
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<tr>
<td>Van Buren County Health Department</td>
<td>907 Old McMinnville St.</td>
<td>Spencer</td>
<td>TN</td>
<td>38585-3200</td>
</tr>
<tr>
<td>Jackson County Health Department</td>
<td>600 N. Murray St.</td>
<td>Gainesboro</td>
<td>TN</td>
<td>38562-9313</td>
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<tr>
<td>Overton County Health Department</td>
<td>5880 Bradford Hicks Dr.</td>
<td>Livingston</td>
<td>TN</td>
<td>38570-2236</td>
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<tr>
<td>Cumberland County Health Department</td>
<td>1503 S. Main St.</td>
<td>Crossville</td>
<td>TN</td>
<td>38555-5967</td>
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<tr>
<td>Smith County Health Department</td>
<td>251 Joy Arkord Way</td>
<td>Carthage</td>
<td>TN</td>
<td>37030-3047</td>
</tr>
<tr>
<td>Clay County Health Department</td>
<td>115 Guffey St.</td>
<td>Celina</td>
<td>TN</td>
<td>38551-4089</td>
</tr>
<tr>
<td>Dekalb County Health Department</td>
<td>254 Tiger Dr.</td>
<td>Smithville</td>
<td>TN</td>
<td>37166-6812</td>
</tr>
<tr>
<td>Pickett County Health Department</td>
<td>1013 Woodlawn Dr.</td>
<td>Byrdstown</td>
<td>TN</td>
<td>38549-2317</td>
</tr>
<tr>
<td>Warren County Health Department</td>
<td>1401 Sparta St.</td>
<td>McMinnville</td>
<td>TN</td>
<td>37110-1301</td>
</tr>
<tr>
<td>Fentress County Health Department</td>
<td>240 Colonial Cir., Ste. A</td>
<td>Jamestown</td>
<td>TN</td>
<td>38556-3924</td>
</tr>
</tbody>
</table>

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*Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)*
CHEROKEE HEALTH SYSTEMS

DENNIS FREEMAN, Chief Executive Officer
www.cherokeehealth.com

313,602
PATIENT VISITS
31.73%
144,698
Medical Visits
6.89%
3,122
Dental Visits
33.15%
116,774
Behavioral Health Visits
20.11%
19,666
Substance Abuse Services Visits
41.42%
29,342
Enabling Services Visits
94.97%
73.13%

CHEROKEE HEALTH SYSTEMS

DENNIS FREEMAN, Chief Executive Officer
www.cherokeehealth.com

SERVICES OFFERED
• MEDICAL
• DENTAL
• BEHAVIORAL HEALTH
• SUBSTANCE ABUSE
• ENABLED SERVICES
• LABORATORY
• X-RAY
• PHARMACY
• TELEHEALTH

PATIENTS SERVED
69,545

PERCENT RACIAL AND/OR ETHNIC MINORITY
33.15%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL
94.97%

COUNTY LOCATIONS
ANDERSON, BLOUNT, CLAIBORNE, COCKE, GRAINGER, HAMBLEN, HAMILTON, KNOX, LOUDON, McMINN, SEVIER, SHELBY, UNION

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL
73.13%

3,122
Dental Visits
Adults 18-64 years old
Children under 18 years old
Adults 65 years and older

CLINIC SITES*

Cherokee Health Systems, Inc.
6350 W. Andrew Johnson Hwy.
Tolbott, TN 37877-8605
423.587.7337

Cherokee Health Systems
- Maynardville
4330 Maynardville Hwy.
Maynardville, TN 37807-3618
865.992.3849

CHS Loudon County
501 Adessa Blvd., Ste. A150
Lenoir City, TN 37771-6725
865.986.8082

Cherokee Health Systems
Knox Homeless Health Center
538 W. 5th Ave.
Knoxville, TN 37917-7109
865.525.2104

Center City Health Center
2018 Western Ave.
Knoxville, TN 37921-5718
865.534.0406

CHS Dameron Avenue Clinic
140 Dameron Ave.
Knoxville, TN 37917-6413
865.534.0406

North Knox Health Center
7714 Conner Rd., Ste. 1
Powell, TN 37849-3559
865.947.6220

Cherokee Health Systems
Fifth Street Clinic
815 W. 5th North St.
Morristown, TN 37814-3810
423.586.5032

CHS Anderson County
1107 N. Charles G. Seivers Blvd.
Clinton, TN 37716-3944
865.934.6150

CHS Frayser
2574 Frayser Blvd
Memphis, TN 38127-5829
901.271.9500

CHS Parky Vllage
4095 American Way
Memphis, TN 38118-8339
901.302.4363

CHS Sevier County
10731 Chapman Hwy.
Sevierville, TN 37876-4765
865.573.0698

Washburn Clinic
7719 Hwy 131
Washburn, TN 37888-4055
865.497.2591

CHS Newport
215 Hendrick Dr.
Newport, TN 37821-2902
423.623.5301

CHS Englewood Health Center
3360 Hwy 411 N
Englewood, TN 37329-5276
423.887.5131

CHS Chattanooga
5600 Brainerd Rd., Ste. A4
Chattanooga, TN 37411-5336
423.266.4588

Blaine Health Center
880 Rutledge Pk.
Blaine, TN 37709-2317
865.933.4110

Cherokee Health Systems
- East Knox
2202 Martin Luther King Jr. Ave.
Knoxville, TN 37915-1570
865.522.6097

CHS Clarifird
5619 Hwy. 90
Clarifird, TN 37715-3632
863.784.7794

Bean Station Health Center
1295 Hwy. I I W.
Bean Station, TN 37708-5810
865.993.4300

CHS Claiborne County Health Center
1596 Hwy. 33 S.
New Tazewell, TN 37825-7104
863.626.8271

CHS Alcoa
Good Samaritan Clinic
255 E. Watt St.
Alcoa, TN 37701-2236
865.380.4390

*does not include school-based sites

Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
- Enabling services offered by Cherokee Health Systems include case management, patient/community education, outreach, and eligibility assistance.
DAYSPRING FAMILY HEALTH CENTER

GEOGY THOMAS, Interim Chief Executive Officer
www.dayspringfhc.com

PATIENTS SERVED 9,304

PATIENT VISITS 45,254

PERCENT RACIAL AND/OR ETHNIC MINORITY 3.49%

COUNTY LOCATIONS
CAMPELL, CLAIBORNE, WHITLEY (KY)

SERVICES OFFERED
• MEDICAL
• BEHAVIORAL HEALTH
• ENABLING SERVICES
• LABORATORY
• MEDICATION-ASSISTED TREATMENT FOR OPIOID USE DISORDER
• TELHEALTH

PERCENT INCOME
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 55.92%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 10.50%
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 33.58%

INSURANCE
PATIENTS COVERED BY MEDICAID/CHIP 11.67%
PATIENTS COVERED BY MEDICARE 14.66%
PATIENTS COVERED BY OTHER THIRD PARTY 29.12%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 97.87%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 83.96%

PATIENTS SERVED 39,659

PATIENT VISITS 45,254

PERCENT RACIAL AND/OR ETHNIC MINORITY 73.24%

COUNTY LOCATIONS
HAMILTON

SERVICES OFFERED
• MEDICAL
• DENTAL
• BEHAVIORAL HEALTH
• ENABLING SERVICES
• LABORATORY
• X-RAY

PERCENT INCOME
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 75.35%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 13.32%
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 11.33%

INSURANCE
PATIENTS COVERED BY MEDICAID/CHIP 31.27%
PATIENTS COVERED BY MEDICARE 24.70%
PATIENTS COVERED BY OTHER THIRD PARTY 29.12%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 92.30%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 72.57%

SERVICES
• MEDICAL
• BEHAVIORAL HEALTH
• ENABLING SERVICES
• LABORATORY
• TELHEALTH

COUNTY LOCATIONS
HAMILTON

CLINIC SITES

Dayspring Jellico 550 Sunset Trl. Jellico TN 37762-2343
Dayspring Williamsburg 402 Cumberland Ave. Williamsburg KY 40769-1238
Dayspring Clairfield 5863 Hwy. 90 Clairfield TN 37715-3632

*Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
*Enabling services offered by Dayspring Family Health Center include case management
*Services offered by Erlanger Community Health Centers include patient/community education, outreach, and language interpretation

ERLANGER COMMUNITY HEALTH CENTERS

ANGEL MOORE, Chief Executive Officer
www.erlanger.org/locations/community-health-centers/erlanger-community-health-centers

PATIENTS SERVED 15,916

PATIENT VISITS 39,659

PERCENT RACIAL AND/OR ETHNIC MINORITY 3.49%

COUNTY LOCATIONS
HAMILTON

SERVICES OFFERED
• MEDICAL
• DENTAL
• BEHAVIORAL HEALTH
• ENABLING SERVICES
• LABORATORY
• X-RAY

PERCENT INCOME
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 75.35%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 13.32%
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 11.33%

INSURANCE
PATIENTS COVERED BY MEDICAID/CHIP 31.27%
PATIENTS COVERED BY MEDICARE 24.70%
PATIENTS COVERED BY OTHER THIRD PARTY 29.12%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 92.30%
PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 72.57%

SERVICES
• MEDICAL
• BEHAVIORAL HEALTH
• ENABLING SERVICES
• LABORATORY
• TELHEALTH

COUNTY LOCATIONS
HAMILTON

CLINIC SITES

Erlanger Premier Healthcare Center 251 N. Lyerly St., Ste. 300 Chattanooga TN 37404-2743
Dodson Avenue Community Health Center 1200 Dodson Ave. Chattanooga TN 37406-3214
Erlanger Community Health Center - St. Elmo 3800 Tennessee Ave. Chattanooga TN 37409-1270

*Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
*Enabling services offered by Erlanger Community Health Centers include patient/community education, outreach, and language interpretation

CLINIC SITES

Dayspring Jellico 550 Sunset Trl. Jellico TN 37762-2343
Dayspring Williamsburg 402 Cumberland Ave. Williamsburg KY 40769-1238
Dayspring Clairfield 5863 Hwy. 90 Clairfield TN 37715-3632

*Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
*Enabling services offered by Dayspring Family Health Center include case management

CLINIC SITES

Erlanger Premier Healthcare Center 251 N. Lyerly St., Ste. 300 Chattanooga TN 37404-2743
Dodson Avenue Community Health Center 1200 Dodson Ave. Chattanooga TN 37406-3214
Erlanger Community Health Center - St. Elmo 3800 Tennessee Ave. Chattanooga TN 37409-1270

*Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
*Enabling services offered by Dayspring Family Health Center include case management

CLINIC SITES

Erlanger Premier Healthcare Center 251 N. Lyerly St., Ste. 300 Chattanooga TN 37404-2743
Dodson Avenue Community Health Center 1200 Dodson Ave. Chattanooga TN 37406-3214
Erlanger Community Health Center - St. Elmo 3800 Tennessee Ave. Chattanooga TN 37409-1270

*Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
*Enabling services offered by Dayspring Family Health Center include case management
MORGAN COUNTY HEALTH COUNCIL
THERESA BROCK, Executive Director
www.morgancountymedical.com

SERVICES OFFERED
• MEDICAL
• DENTAL
• BEHAVIORAL HEALTH
• SUBSTANCE ABUSE
• ENABLING SERVICES
• X-RAY

COUNTY LOCATIONS
MORGAN

PATIENTS SERVED 4,925
PATIENT VISITS 25,614

PERCENT RACIAL AND/OR ETHNIC MINORITY
1.85%

PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 93.71%
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 82.68%

INCOME
UNINSURED PATIENTS 42.48%
PATIENTS COVERED BY MEDICAID/CHIP 18.44%
PATIENTS COVERED BY MEDICARE 12.02%
PATIENTS COVERED BY OTHER THIRD PARTY 27.11%

MOUNTAIN PEOPLE’S HEALTH COUNCILS
JAMES LOVETT, Executive Director
www.mphci.com

SERVICES OFFERED
• MEDICAL
• DENTAL
• BEHAVIORAL HEALTH
• ENABLING SERVICES
• X-RAY

COUNTY LOCATIONS
FENTRESS, SCOTT

PATIENTS SERVED 10,544
PATIENT VISITS 43,995

PERCENT RACIAL AND/OR ETHNIC MINORITY
0.83%

PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL 94.54%
PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL 66.33%

INCOME
UNINSURED PATIENTS 19.59%
PATIENTS COVERED BY MEDICAID/CHIP 29.70%
PATIENTS COVERED BY MEDICARE 21.26%
PATIENTS COVERED BY OTHER THIRD PARTY 29.44%

CLINIC SITES
Mountain County Health Council, Inc.
224 Old Mill Rd
Wartburg
TN 37887-4163
423.346.6221

• Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
• Enabling services offered by Morgan County Health Council include case management, patient/community education, outreach, and eligibility assistance.

CLINIC SITES
Morgan County Health Council, Inc.
224 Old Mill Rd
Wartburg
TN 37887-4163
423.346.6221

• Source: U.S. Bureau of Primary Health Care Uniform Data System (UDS)
• Enabling services offered by Mountain People’s Health Councils include case management and outreach.
PATIENTS SERVED

Ocoee Regional Health Corporation

- Benton Family Health Care Center (6784 Hwy. 411, Benton, TN 37307-4818)
- Cleveland Family Health Care Center (1420 Fritz St, Cleveland, TN 37323-6009)
- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
- Rhea County Primary Care Center (8850 Rhea County Hwy., Dayton, TN 37321-7932)
- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
- Cleveland Family Health Care Center (1420 Fritz St, Cleveland, TN 37323-6009)
- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
- Cleveland Family Health Care Center (1420 Fritz St, Cleveland, TN 37323-6009)

Rural Health Services Consortium

- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
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- Cleveland Family Health Care Center (1420 Fritz St, Cleveland, TN 37323-6009)

PATIENT VISITS

Ocoee Regional Health Corporation

- Benton Family Health Care Center (6784 Hwy. 411, Benton, TN 37307-4818)
- Cleveland Family Health Care Center (1420 Fritz St, Cleveland, TN 37323-6009)
- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
- Rhea County Primary Care Center (8850 Rhea County Hwy., Dayton, TN 37321-7932)
- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
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- Cleveland Family Health Care Center (1420 Fritz St, Cleveland, TN 37323-6009)

Rural Health Services Consortium

- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
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- Grundy County Primary Care Center (10120 SR 56, Cookeville, TN 38501-5303)
- Cleveland Family Health Care Center (1420 Fritz St, Cleveland, TN 37323-6009)
RURAL MEDICAL SERVICES

LARRY STANIFER, Chief Executive Officer
www.ruralmedicalservices.org

SERVICES OFFERED

- MEDICAL
- BEHAVIORAL HEALTH
- ENABLING SERVICES
- LABORATORY
- TELEHEALTH

COUNTY LOCATIONS

COCKE, JEFFERSON

PATIENTS SERVED

9,465

58.28%

17.21%

24.51%

Adults 58-64 years old
Children under 18 years old
Adults 65 years and older

PATIENT VISITS

38,936

33,686 Medical Visits
1,749 Behavioral Health Visits
4 Dental Visits
59 Substance Abuse Services Visits
3,438 Enabling Services Visits

PERCENT RACIAL AND/OR ETHNIC MINORITY

25.87%

PATIENTS AT OR BELOW 200% OF THE FEDERAL POVERTY LEVEL

90.62%

PATIENTS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL

71.27%

PERCENT INCOME INSURANCE

22.14%

UNINSURED PATIENTS

22.14%

PATIENTS COVERED BY MEDICAID/CHIP

34.74%

PATIENTS COVERED BY MEDICARE

20.33%

PATIENTS COVERED BY OTHER THIRD PARTY

22.79%

CLINIC SITES

Newport Center
229 Hedrick Dr.
Newport, TN 37821-2902
423.623.1057

Chestnut Hill Center
3222 Chestnut Hill School Rd.
Dandridge, TN 37725-7238
865.509.6611

Cosby Center
133 Wilton Springs Rd.
Newport, TN 37821-6405
423.487.2249

Parrottsville Center
111 Mockingbird Ave.
Parrottsville, TN 37843-2741
423.625.1170

Grassy Fork Center
4261 Big Creek Rd.
Hartford, TN 37753-2220
423.487.2249

Fentress County Dental Clinic
104 Regan Ave.
Jamestown, TN 38556-3302
831.879.7893

TPCA PARTNERS

Numerous organizations work with the Tennessee Primary Care Association to connect with health center leaders in a combined effort to improve access and health outcomes for individuals and families throughout the state. Our partners include:

PLATINUM

BlueCare

Tennessee

UnitedHealthcare

Community Plan

SILVER

Meharry

Medical College

Tennessean Center for Health Workforce Development

Mutual of America

Your Retirement Company

BRONZE

Capture Rx

DentaQuest

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