



2016 TPCA Conference Schedule (subject to change)

Day 1: Wednesday, September 28			
Time	Session Title	Speaker(s)	Description
8:00am – 9:00am	Registration (Registration Desk)		
9:00am-10:15am	HR Pre-Conference Boot Camp (Broadlands A)	Tera Hambrick, Matthew Walker Comprehensive Health Center	During this two-part session, participants will be provided an overview of key legal and regulatory framework guiding basic Human Resources operations within Health Centers as well as practical tips for maintaining compliance.
9:00am-10:15am	Clinical Pre-Conference Boot Camp - Integrating Primary Care and Behavioral Health Services: Clinical Model, Financing, and Operations (Broadlands B)	Joel Hornberger, Brittany Tenbarge, Cherokee Health Systems	This 3-part workshop will present the clinical model for integrating primary care and behavioral health services and include a discussion of case studies encountered by behaviorists in the primary care setting. The workshop will present information on the operations and implementation of the integrated care model, including recommendations to take an FQHC from an integrated care strategy to execution. In addition to didactics, there will be discussions of case studies encountered by CEOs and administrators when implementing integrated care. Finally, the workshop will present information on payment reform initiatives, including value-based contracting, episodes of care, Tennessee’s patient centered medical home initiative, and Tennessee’s behavioral health initiative, Health Link.
10:15am – 10:30am	Break		
10:30am – 12:15pm	HR Pre-Conference Boot Camp (Broadlands A)	Tera Hambrick, Matthew Walker Comprehensive Health Center	Continued

10:30am – 12:15pm	Clinical Pre-Conference Boot Camp - Integrating Primary Care and Behavioral Health Services: Clinical Model, Financing, and Operations (Broadlands B)	Joel Hornberger, Brittany Tenbarge, Cherokee Health Systems	Continued
12:15pm – 1:15pm	Lunch (Mirabella E)		
1:15pm – 1:45 pm	HR Pre-Conference Boot Camp - National Health Service Corp Update (Broadlands A)	Patrick Lipford	The National Health Service Corps (NHSC), the NurseCorps and You: A bare-bones look at the world of NHSC and NurseCorps scholar placement and loan repayment programs and options.
2:00 – 3:00pm	HR Pre-Conference Boot Camp - Rethinking the Recruitment and Retention Methods for Primary Care Providers (Broadlands A)	Nathalie Preptit, Tennessee Rural Partnership	The ability to obtain and utilize resources and best practice examples to sustain and increase the rural health care workforce in Tennessee is a critical aspect of workforce development. During this session we will be discussing the disparities that rural and underserved communities face, the aging physician population and the importance of succession planning, available resources to help aid recruitment and retention efforts as well as best practices for the recruitment and retention of primary care providers.
1:15pm – 3:00pm	Clinical Pre-Conference Boot Camp - Integrating Primary Care and Behavioral Health Services: Clinical Model, Financing, and Operations (Broadlands B)	Joel Hornberger, Brittany Tenbarge, Cherokee Health Systems	Continued
4:00pm – 5:30 pm	CQCH Steering Committee Meeting (Churchhill)		
4:30pm – 6:30pm	Exhibitor Set-Up (Mirabella E)		
7:00pm-9:00pm	Welcome Reception (Mirabella E)		

Day 2: Thursday, September 29			
Time	Session Title	Speaker(s)	Description
7:00am – 9:00am	Made-to-order breakfast for Embassy Suites Guests in the Lobby		
8:00am – 9:00am	Light Continental Breakfast for those not staying at the hotel (Mirabella E)		
8:00am – 9:00am	Registration (Registration Desk)		
8:45am – 9:00am	Welcome (Oakleigh A)	Kathy Wood-Dobbins	
9:00am-10:00am	Creating a Culture of Workplace Wellness: In a Value-based environment, Employee Engagement Drives Patient Satisfaction Keynote (Oakleigh A)	Lisa Hardmeyer Gray, Intrinsic Trainings	In the context of high provider burnout and staff turnover, this keynote presentation will focus on creating a culture of wellness within Community Health Centers as a means to address both retention and recruitment. In a value-based environment, a healthy and engaged workforce drives patient engagement and patient satisfaction. The topics covered will include the multi-generational landscape of the workplace, current trends on the talent pool and what CHCs need to consider to be an employer-of-choice. We will also discuss best practices around Wellness plans, what works and what doesn't, what style of leadership is most effective for employee engagement and how to create a culture of wellness that is authentic and effective. The presenter will also offer an experiential overview of Mindfulness training as a means of building stress-management and resiliency in a demanding, ever-changing healthcare environment.
10:00am-10:30am	Break		
10:30am-11:45am	Leadership Workshop - Leadership Presence: Inspiring Sustainable Results in Times of Constant Change (Cambridge A)	Lisa Hardmeyer Gray, Intrinsic Trainings	The current landscape of health care is one of continual change and high demands. The challenge in community healthcare leadership is as much about emotional intelligence and resiliency as it is about strategy and the bottom line. Today's leaders have to continually find the right balance between these two extremes on the fly, and in relationship with their

			colleagues. Leaders that figure this high wire act out engender loyalty, engagement and lead teams that thrive and achieve success. The difference boils down to how a leader shows up as human being while leading in times of historic change and uncertainty. In a word it is presence. Leaders with greater presence report they are more available, attentive and empathic with their colleagues, which generates improved results, job satisfaction and well-being for themselves and their teams. In this interactive and experiential session, the presenters will lead participants to build skills that develop their own Leadership Presence and discover why it is a must have for modern leaders. Participants will take away tools to use and share with their teams.
10:30am-11:45am	Finance Workshop – Current Developments in Value-Based Payment (VBP) - Part 1 (Cambridge B)	Peter Epp, CohnReznick	During this session, participants will be provided with an overview of VBP initiatives in the Medicare program as well as the Medicaid programs in selected states. The structure of VBP arrangements will be discussed along with the underlying payment methodologies such as base compensation, quality incentive payments and global payments/budgets. Common themes include integration of behavioral health with physical health, movement towards care coordination and capitation models, and managing the total cost of care.
10:30am-11:45am	COO Workshop - Good Intentions Are Not Enough: How to Re-Energize Your Compliance Program Through Focus, Support, and Accountability (Broadlands A)	Adam J. Falcone, Feldesman Tucker Leifer Fidell LLP	Many compliance programs fail their organizations because they are unfocused, unsupported, or unaccountable. In the current enforcement environment, organizations cannot rely on good intentions alone. Designed for management, board members, and compliance professionals, this session will illustrate how to re-focus your compliance program on the highest risk areas, build support for compliance among health center board members and staff, and integrate accountability for compliance into the DNA of the health center.

10:30am-11:45am	Clinical Workshop - High Functioning Population Health Management as a Value Based Strategy (Broadlands B)	Chris Espersen, Espersen and Associates	This session will discuss one health center's population health journey, and how we manage many different populations in many different ways, all the while trying to provide excellent care to all and avoiding health disparities. We discuss managed care, pay for performance quality measures, coordination between 2703 health homes and pilot behavioral health integrated health homes, and Accountable Care Organization models. This session is intended to be interactive, and participants will come away with tools to take back to their organization and examine their current and future opportunities. Discussions will include how we track progress, quality improvement initiatives to improve population health, addressing social determinants of health, negotiations with payers, integrating claims data and interventions that improve the quality of care provided to patients.
11:45am-1:00pm	Lunch (Mirabella E)		
1:00pm-2:15pm	Leadership Workshop - Tennessee Health Care Innovation Initiative (Cambridge A)	Brooks Daverman, TN Division of Health Care Finance and Administration	Governor Haslam launched Tennessee's Health Care Innovation Initiative in February 2013 to change the way that health care is paid for in Tennessee. The Initiative has three strategies - primary care transformation, episodes of care, and long term services and supports. This workshop will describe the Initiative's work to date.
1:00pm-2:15pm	Finance Workshop – Understanding the Payment Mechanics of VBP Arrangements - Part 2 (Cambridge B)	Peter Epp, CohnReznick	During this session, participants will learn about the payment models underlying VBP's "3-legged stool" - namely base compensation, quality incentive payments and global payments/budgets. For each payment model, participants will learn about the underlying drivers of performance and keys for financial success under VBP.
1:00pm-2:15pm	COO Workshop – Connecting With Patients: Your Center's Plan for Improving the Triple Aim (Broadlands A)	Chris Espersen, Espersen and Associates	Patient engagement is more than a key strategy to survive the transition to value based payment--it is the most important focus for your organization and for the patients you serve. Most of us came to work in healthcare to care for people, and the landscape is changing to get us back to what matters the most: our patients. This session will cover the 6 M's of patient engagement: materiality, motivation, methods, measurement, meeting patients where they are at, and messaging. This session is intended to be interactive, and participants will create a plan within the session to bring back to their center.

1:00pm-2:15pm	Clinical Workshop – PCSS-MAT/O: Educating Health Professionals in the Evidence-Based Approaches to Treating Opioid Use Disorders (Broadlands B)	Kathryn L. Cates-Wessel, American Academy of Addiction Psychiatry	This workshop will provide an overview of two SAMHSA-funded projects that provide education/training and mentoring resources for all health professionals on the evidence-based clinical practices in the prevention, identification, and treatment of substance use disorders with a primary focus on opioid use disorders. Providers' Clinical Support Systems for Medication Assisted Treatment (www.pcssmat.org) focuses on the FDA-approved medications used to treat opioid use disorder. Providers' Clinical Support System for Opioid Therapies (www.pcss-o.org) focuses on the interface of chronic pain and opioid use disorders. Presenter will highlight key educational activities developed through the grant and share outcomes data with workshop attendees.
2:15pm-2:45pm	Snack Break (Mirabella E)		
2:45pm-4:00pm	Leadership Workshop - Sexual Orientation & Gender Identity: Best Practices for Patient Data Collection (Cambridge A)	Jesse Ehrenfeld, Vanderbilt Medical Center	Collecting sexual orientation & gender identity data in electronic health records is a critical step to providing high-quality, patient-centered care to lesbian, gay, bisexual and transgender individuals. This session will describe the evidence around data collection and discuss best practices.
2:45pm-4:00pm	Finance Workshop – Preparing for VBP: Readiness Assessment - Part 3 (Cambridge B)	Peter Epp, CohnReznick	Third party payers and health reform are changing the way health centers are reimbursed for services provided. Today, health centers are paid for volume, tomorrow payment will move to value. During this session, participants will learn what they can do today to prepare for VBP.
2:45pm-4:00pm	The Right Place, Right People, Right Time, Right Resources to Create Dramatic Sustainable Change	Melissa Stratman, Coleman Associates	This session will examine the timing, cost, commitment, infrastructure, expertise, methodology, dedication, and steeliness of leadership to overcome the challenges of making wide-scale operational transformation that satisfies Medical Home Recognition and ensures long-term success and integration of change in the culture of your CHC.

2:45pm-4:00pm	Clinical Workshop - Taming the Dragon: The Integrated Health Center Approach to the Opioid Epidemic (Broadlands B)	Dr. Samuel Parish, Neighborhood Health Grant Guiley, Neighborhood Health	The opioid epidemic affects all levels of society with devastating effects on individuals and families. The changing beliefs and advanced research into the neurobiology of drug and alcohol dependence has led to many transformations in societal response and treatment for the chronic disease of addiction. The increased federal and state response to the epidemic has expanded access to screening, education, and treatment at Health Centers focused on the underserved population. In this dynamic presentation, the history and significance of the opiate problem is reviewed. The biopsychosocial model is presented along with a treatment approach in an Integrated Health Center environment. An overview of Medication-Assisted Treatment is covered along with a review of potential barriers to treatment.
4:15pm-5:15pm	Quality Improvement Workgroup (Broadlands A)		
5:30 pm – 7:00 pm	Morehouse School of Medicine Focus Group (Cambridge A)		
Day 3: Friday, September 30			
Time	Session Title	Speaker(s)	Description
7:30am - 8:45am	CEO Networking Breakfast (Mirabella A)	Jana Eubank, NACHC	This is an opportunity for CEOs to network and connect with colleagues over a casual breakfast. A buffet will be served in the hall, and attendees will dine in their respective rooms with peers who share their job function.
7:30am - 8:45am	Finance Manager's Networking Breakfast (Mirabella B)	Glenn Grigsby, BKD	This is an opportunity for CFOs to network and connect with colleagues over a casual breakfast. A buffet will be served in the hall, and attendees will dine in their respective rooms with peers who share their job function.
7:30am - 8:45am	Medical Director's Networking Breakfast (Mirabella C)	Terri Crutcher, TPCA	This is an opportunity for Medical Directors to network and connect with colleagues over a casual breakfast. A buffet will be served in the hall, and attendees will dine in their respective rooms with peers who share their job function.
8:00am - 8:45am	Breakfast for All Other Guests (Mirabella E)		

9:00am - 10:00am	Keynote - Federal Legislative Update (Oakleigh A)	Jana Eubank, NACHC	This interactive session will provide participants with an overview of pressing federal policy and legislative issues impacting community health centers and their patients in a post health care reform environment. The latest information on the FY 2017 funding outlook for health centers, including the extension of health center mandatory funding, and workforce programs, including the Teaching Health Center Program and National Health Service Corp, will be discussed. A review of the current political landscape in Congress, including opportunities and challenges related to the upcoming 2016 Presidential and Congressional elections, will be highlighted as well as specific action steps that health center staff, board members and clinicians can take to support the national and state policy agenda to assist health centers meet growing unmet need in Tennessee.
10:00am -10:30am	Break		
10:30am -11:45am	Leadership & Finance Workshop -- 340B: Compliance and Mega Guidance Update (Cambridge B)	Claire Torrella, BKD	In this session attendees will learn of recent developments in the 340B world from HRSA and other sources, understand what a compliance audit would entail, gain an understanding of compliance risks, concerns and how to effectively and efficiently monitor compliance and evaluate the benefits associated with the 340B Drug Program. In addition, the speaker will address key insights on the recent Mega Guidance and how it impacts community health centers.
10:30am -11:45am	Before and After: Data Breach Prevention and Response Preparedness Considerations for Health Center Leadership – COO Track (Broadlands A)	Tera Hambrick, Matthew Walker Comprehensive Health Center	Presently, data breach threats are a global concern for every individual and business. Health centers in Tennessee, like other healthcare organizations across the nation and globe, can be particularly vulnerable to external and internal compromise of data. This presentation is aimed to address those questions that linger in the minds of community health center leadership such as, <i>Have we implemented a HIPAA and HITECH Act compliant strategy before a data breach occurs to prevent an incident? And Are our response plans and procedures for a data breach adequate to ensure we mitigate any potential harm to the health center and its patients?</i> Participants in this session are invited to take a look at your “before and after” strategies for data breaches and strengthen your compliance through this presentation.

10:30am -11:45am	Clinical Workshop – Integrating Oral Health into Primary Care Practice: A Systems Change (Broadlands B)	Wanda C. Gonsalves, University of Kentucky Department of Family and Community Medicine	Oral health remains the most common unmet health need. Many organizations including the Surgeon General's Report on Oral Health, the IOM, the AAMC, Healthy People 2020 and HRSA, all point to the need for oral health integration in primary care. This workshop will make the case for oral health integration, followed by the need and components of a systems change in practice to incorporate oral health into a busy primary care practice. We will then discuss examples of oral health integration and end by forming groups to develop strategies for oral health integration in your own facilities.
11:45am - 1:00pm	Awards Luncheon (Mirabella E)		
1:15pm - 2:00pm	Education Committee Meeting (Broadlands A)		