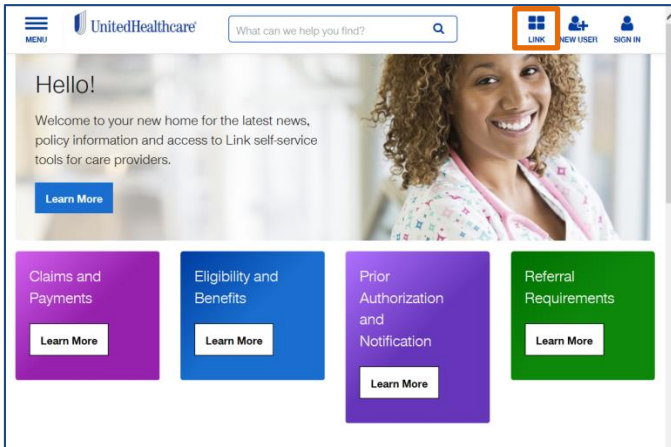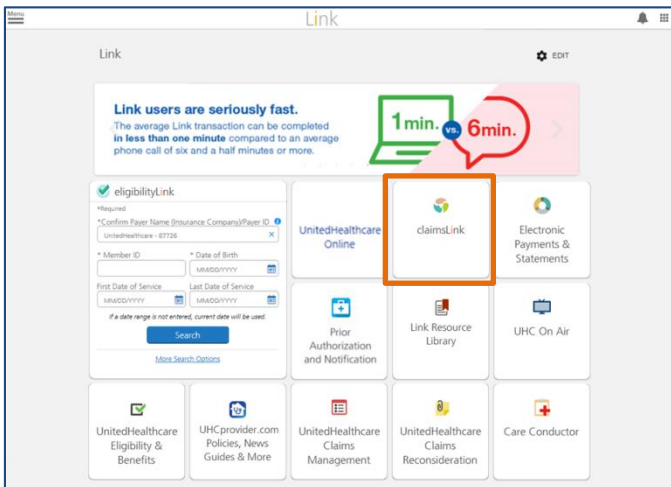**claimsLink** is where you can look up claim status and payment information, to understand how a claim was paid (claims processed within the last 18 months are available). **Remittance Advice Documents** (or **Explanation of Benefits (EOB)**) are available for printing and you may submit processed claims for reconsideration.

Get Started

1. From **UHCprovider.com**, click **Link** and sign in

2. Select **claimsLink**

Confirm Information

1. Confirm the **Payer Name/ID**
2. Confirm, or if needed, change **Provider Information**

NOTE: The Provider Information defaults to **Search by TIN ONLY**, if available. (Contact your Password Owner or ID Administrator to ensure your Access Profile is set to **All Tax-IDs-Specialties**).

Claim Search

Select Search Type

- If by **Member ID**, enter the **Member Information**

- If by **Quick Search**, choose **Paid, Denied** or **Both**

NOTE: The **Quick Search** will return a maximum of 450 claims. If there is an error, choose **Paid** or **Denied** instead of **Both** and/or narrow the date range.
You must also be able to **Search by TIN Only** (see above) to have the **Quick Search** option.

Service Date Range

- If by Predefined Range, click the appropriate radio button

- If by Custom Range, enter **Start Date** and **End Date**

- Click **Submit Search**

NOTE: Previously **Flagged Claims** will appear below the Service Date Range.

1. Under the **Related Documents** section, click on available dates for **Remittance Advice Documents (EOB)**

2. Review the Remittance Advice and print if desired

Additional **Help Resources** are available at the **Link Resource Library** and **UHC on Air**