



CONFERENCE AGENDA

TENNESSEE PRIMARY CARE ASSOCIATION'S 2020 VIRTUAL CONFERENCE

Strengthening Patient Care Through Innovation

SEPTEMBER 30 - OCTOBER 2, 2020

CONFERENCE AGENDA & REGISTRATION

[VISIT OUR WEBSITE TO REGISTER TODAY!](#)

Questions?

Please contact Sarah Hill at 615.425.5853 or sarah.hill@tnpca.org

TPCA 2020 VIRTUAL CONFERENCE

AGENDA BY AUDIENCE

CEO

- Leadership Networking
- FQHC Legacy & Future
- Provider Burden: What does it tell us about the delivery of care?
- Using a Health Equity Lens
- Emergency Planning 101
- Facilitated COVID-19 Debrief
- Team-Based Care: a Critical Element in Innovative Care
- Building Your Dream Team
- Role of Finance & Operations: Implementing, monitoring, & evaluating effective teams
- Emergency Preparedness: Overview of CMS/HRSA Requirements
- Patient Engagement

CFO

- Finance Networking
- FQHC Legacy & Future
- Using a Health Equity Lens
- Emergency Planning 101
- Facilitated COVID-19 Debrief
- Team-Based Care: a Critical Element in Innovative Care
- Role of Finance & Operations: Implementing, monitoring, & evaluating effective teams
- Emergency Preparedness: Overview of CMS/HRSA Requirements
- Patient Engagement
- Role of Finance & Operations: Implementing & evaluating the effectiveness of patient engagement

COO

- Leadership Networking
- FQHC Legacy & Future
- Provider burden: What does it tell us about the delivery of care?
- Using a Health Equity Lens
- Emergency Planning 101
- Facilitated COVID-19 Debrief
- Team-Based Care: a Critical Element in Innovative Care
- Building Your Dream Team
- Role of Finance & Operations: Implementing, monitoring, & evaluating effective teams
- Emergency Preparedness: Overview of CMS/HRSA Requirements
- Patient Engagement
- Role of Finance & Operations: Implementing & evaluating the effectiveness of patient engagement

CMO, Medical Leadership

- Medical Leadership Networking
- FQHC Legacy & Future
- Provider Burden: What does it tell us about the delivery of care?
- Using a Health Equity Lens
- Facilitated COVID-19 Debrief
- Team-Based Care: a Critical Element in Innovative Care
- Building Your Dream Team
- Building Trust Within Teams
- Emergency Preparedness: Overview of CMS/HRSA Requirements
- Patient Engagement

CIO and IT

- IT Networking
- FQHC Legacy & Future
- Provider Burden: What does it tell us about the delivery of care?
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Tech & Data: Supporting the work of the team
- Tech & Data for Patient Engagement
- Patient Engagement

Operations

Site Manager, Supervisor, etc.

- FQHC Legacy & Future
- Provider Burden: What does it tell us about the delivery of care?
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Improving Patient Experience: Providing good customer services
- Role of Finance & Operations: Implementing, monitoring, & evaluating effective teams
- Customer services and patient experience
- Patient Engagement

TPCA 2020 VIRTUAL CONFERENCE

AGENDA BY AUDIENCE

Clinical Staff

MD, DO, NP, PA, RN, LPN, MA, BH/SUD, etc.

- Provider Networking
- Other Clinical Staff Networking
- FQHC Legacy & Future
- Provider Burden: What does it tell us about the delivery of care?
- Using a Health Equity Lens
- Emergency Planning 101
- Team-Based Care: a Critical Element in Innovative Care
- Customer services and patient experience
- Patient Engagement

Care Coordinators

- Clinical Staff Networking
- FQHC Legacy & Future
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Customer services and patient experience
- Patient Engagement

Case Managers

- Clinical Staff Networking
- FQHC Legacy & Future
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Customer Services and Patient Experience
- Patient Engagement

Front desk, Schedulers, & Referral Management

- FQHC Legacy & Future
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Creating Your Dream Team: Improving patient experience through providing good customer services
- Customer Services and Patient Experience
- Patient Engagement

EMP Personnel

- FQHC Legacy & Future
- Using a Health Equity Lens
- Emergency Planning 101
- Facilitated COVID-19 Debrief
- Team-Based Care: a Critical Element in Innovative Care
- Emergency Preparedness: Overview of CMS/HRSA Requirements
- Patient Engagement

Oral Health

- Medical Leadership Networking
- FQHC Legacy & Future
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Patient Engagement

Outreach, Navigators, & CHWs

Clinical Staff Networking

- FQHC Legacy & Future
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Improving Patient Experience: Providing good customer services
- Customer Services and Patient Experience
- Patient Engagement

Quality Improvement

- QI Networking
- FQHC Legacy & Future
- Provider Burden: What does it tell us about the delivery of care?
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Tech & Data: Supporting the work of the team
- Tech & Data for Patient Engagement
- Patient Engagement

Pharmacists

- Medical Leadership Networking
- FQHC Legacy & Future
- Using a Health Equity Lens
- Team-Based Care: a Critical Element in Innovative Care
- Patient Engagement

2020 CONFERENCE REGISTRATION

EARLY BIRD PRICING

JUNE 26TH - JULY 31ST

VISIT OUR WEBSITE TO REGISTER TODAY!

Register before July 31st to take advantage of group discounts!

TPCA MEMBERS

Early Bird Individual Ticket \$325/each

TPCA MEMBER GROUP DISCOUNTS - NEW FOR 2020!

5 Unique Registrations \$1,475

This is \$150 off normal pricing and a price point of \$295/person.

10 Unique Registrations \$2,925

This is \$325 off normal pricing and a price point of \$292.50/person.

15 Unique Registrations \$4,375

This is \$500 off normal pricing and a price point of \$291.67/person.

20 Unique Registrations \$5,800

This is \$700 off normal pricing and a price point of \$290/person.

NON-MEMBERS

Early Bird Individual Ticket \$425/each

Questions?

Please contact Sarah Hill at 615.425.5853 or sarah.hill@tnpca.org

2020 CONFERENCE REGISTRATION
REGULAR PRICING
AUGUST 1ST - SEPTEMBER 11TH

TPCA MEMBERS

Regular Individual Ticket \$375/each

NON-MEMBERS

Regular Individual Ticket \$475/each

2020 CONFERENCE REGISTRATION
LAST MINUTE PRICING
SEPTEMBER 12TH - SEPTEMBER 30TH

TPCA MEMBERS

Regular Individual Ticket \$425/each

NON-MEMBERS

Regular Individual Ticket \$525/each