



# CONFERENCE AGENDA

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TENNESSEE PRIMARY CARE ASSOCIATION'S 2020 VIRTUAL CONFERENCE

## Strengthening Patient Care Through Innovation

**SEPTEMBER 30 - OCTOBER 2, 2020**

**CONFERENCE AGENDA & REGISTRATION**

**[VISIT OUR WEBSITE TO REGISTER TODAY!](#)**

**Questions?**

**Please contact Sarah Hill at 615.425.5853 or [sarah.hill@tnpca.org](mailto:sarah.hill@tnpca.org)**

# TPCA 2020 VIRTUAL CONFERENCE

## AGENDA BY PRIORITY AREAS

### **Painting the Picture (General Sessions)**

1. FQHC Legacy & Future
2. Using a Health Equity Lens
3. Team-Based Care-a Critical element in Innovative Care (VBC)
4. Patient Engagement

### **Multi-Disciplinary Teams for Innovative Care**

1. Provider Burden: What does it tell us about the delivery of care?
2. Building Your Dream Team
3. Improving Patient Experience: Providing good customer services
4. Building Trust Within Teams
5. Technology & Data: Supporting the work of the team
6. Role of Finance & Operations: Implementing, monitoring, & evaluating effective teams

### **Emergency Preparedness & Response**

1. Emergency Planning 101
2. Facilitated COVID-19 Debrief
3. Overview of CMS/HRSA Requirements

### **Patient Engagement**

1. Customer Services & Patient Experience
2. Technology & Data for Patient Engagement
3. Role of Finance & Operations: Implementing & evaluating the effectiveness of patient engagement

### **Networking Sessions**

1. Leadership Networking
2. Finance Networking
3. Medical Leadership Networking
4. IT Networking
5. Clinical Staff Networking
6. QI Networking
7. Provider Networking

# 2020 CONFERENCE REGISTRATION

## **EARLY BIRD PRICING**

### JUNE 26<sup>TH</sup> - JULY 31<sup>ST</sup>

**VISIT OUR WEBSITE TO REGISTER TODAY!**

*Register before July 31<sup>st</sup> to take advantage of group discounts!*

#### **TPCA MEMBERS**

Early Bird Individual Ticket \$325/each

#### **TPCA MEMBER GROUP DISCOUNTS - NEW FOR 2020!**

**5 Unique Registrations** \$1,475  
*This is \$150 off normal pricing and a price point of \$295/person.*

**10 Unique Registrations** \$2,925  
*This is \$325 off normal pricing and a price point of \$292.50/person.*

**15 Unique Registrations** \$4,375  
*This is \$500 off normal pricing and a price point of \$291.67/person.*

**20 Unique Registrations** \$5,800  
*This is \$700 off normal pricing and a price point of \$290/person.*

#### **NON-MEMBERS**

Early Bird Individual Ticket \$425/each

**Questions?**

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2020 CONFERENCE REGISTRATION  
**REGULAR PRICING**  
AUGUST 1<sup>ST</sup> - SEPTEMBER 11<sup>TH</sup>

**TPCA MEMBERS**

Regular Individual Ticket \$375/each

**NON-MEMBERS**

Regular Individual Ticket \$475/each

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2020 CONFERENCE REGISTRATION  
**LAST MINUTE PRICING**  
SEPTEMBER 12<sup>TH</sup> - SEPTEMBER 30<sup>TH</sup>

**TPCA MEMBERS**

Regular Individual Ticket \$425/each

**NON-MEMBERS**

Regular Individual Ticket \$525/each