



2019 Annual Conference (Tentative Agenda)

Conference Theme: The Resilient Health Center

Wednesday October 2, 2019

- Registration will begin at 8 a.m.
- Pre-Conference Bootcamp (9 a.m. – 3 p.m.)
- Welcome Reception (5 p.m. until 7 p.m.)

- **Leadership Boot Camp: The Employee Investment and Leading Change**
Presenter: Jackie Gaines, StuderGroup

- **Health Center Excellence Bootcamp: Foundations of FQHC Program Excellence**
Presenter: Kyle Vath, Burt Waller, Juanita Burnam

- **CQCH Bootcamp: Lean Healthcare Advanced Training**
**For CQCH Members who attended the August 2019 Lean Healthcare Training*
Presenter: Richard Tucker, Vizient

- **Health Center Board Member Bootcamp:** *Topics include - A Brief History of the Health Center Program, Health Center Board Member Roles and Responsibilities, Community Health Center Board Members as Advocates, A Board Member's Guide to Clinical Quality, Health Center Finance, and Value Based Care, A Conversation with Board Members about How to Best Serve the Community Health Center.*
Presenter: Terri Sabella and TPCA Staff

Thursday, October 3, 2019

- Registration will begin at 8 a.m.
- Conference General Session and Workshops (9 a.m. – 4 p.m.)

Friday, October 4, 2019

- Networking Breakfasts - CEO, CFO, COO, and Medical Director's (7:30 a.m. – 9:30 a.m.)
- Conference General Session (10 a.m. – 12 p.m.)
- **Oral Health Bootcamp: Integrating Oral Health into Primary Care (12 – 3 p.m.)**
Presenter: Candace Owen, Education Director, National Network of Oral Health Access

General Sessions

- **Own Your Own Resilience**
Presenter: Kris Ann Piazza, StuderGroup

- **TPCA Update** (*Title Pending*)
Presenter: Terri Sabella, Chief Executive Officer, Tennessee Primary Care Association

- **NACHC Legislative Update**
Presenter: Michaela Keller, Manager, Federal Affairs, National Association of Community Health Centers

- **HRSA Priorities Update**
Presenter: Dr. Judith Steinberg, Chief Medical Officer, HRSA



Strategic Leadership Track

- **Leading a Culture of High Performance**
Presenter: Jackie Gaines, StuderGroup
- **We're Stronger Together – Collective Impact as Leverage with Payors**
Presenter: Aaron Todd, MPP, Chief Strategy Officer, Iowa Primary Care Association
- **Dealing with Difficult Behavior**
Presenter: Jim Henderson, Jim Henderson Consulting

Financial Resilience Track

- **Benchmarking and Analyzing Costs for Improved Outcomes**
Presenter: Catherine Gilpin, Senior Managing Consultant, BKD CPAs & Advisors
- **Program Income, Allowable Cost & Procurement in Community Health Centers**
Presenter: Catherine Gilpin, Senior Managing Consultant, BKD CPAs & Advisors
- **Evaluating Fraud Risks and Improving Internal Controls**
Presenter: Catherine Gilpin, Senior Managing Consultant, BKD CPAs & Advisors

Operational Excellence Track

- **Operationalizing Integrated Care**
Presenter: April Lewis, Director, Health Center Operations and HR Training, NACHC
- **Best Practices for Writing MOUs and Contracts**
Presenter: April Lewis, Director, Health Center Operations and HR Training, NACHC
- **Best Practices for Writing and Maintaining Policies and Procedures**
Presenter: April Lewis, Director, Health Center Operations and HR Training, NACHC

Clinical & Care Innovations Track

- **Interoperability and the Provider Experience**
Presenter: Dr. Sarah B. Chouinard, Chief Medical Officer of Community Care of West Virginia
- **Chronic Pain Management and the Opioid Epidemic**
Presenter: Dr. Edward Capparelli, Mountain People's Health Councils
- **Social Determinants of Health Policy and Practice: the Iowa Experience**
Presenter: Sarah Dixon, MPA, Senior Director, Iowa Primary Care Association