



Quadruple Aim Chart

Strengthening Patient Care Through Innovation

HEALTH CENTER

FOUNDATION

QUALITY IMPROVEMENT

Effectively and routinely measure and communicate information about the quality, value, and outcomes of the health care experience and use this information to drive improved performance.

DATA AND TECHNOLOGY

Leverage health information technology to track, improve, and manage health outcomes and costs.

POLICY

Pursue decisions, plans, and actions that help secure support and resources for health centers and expand access for underserved populations.

PAYMENT

Utilize value-based and sustainable payment methods and models to facilitate care transformation.

COST CONTAINMENT

Effectively address the direct and indirect expense of delivering comprehensive primary care to health center patients while considering the total cost of care for attributed patients.

CARE DELIVERY

POPULATION HEALTH MANAGEMENT

Use a systematic process for utilizing data on patient populations to target interventions for better health outcomes, with a better care experience, at a lower cost.

PATIENT-CENTERED MEDICAL HOME

Employ a model of care that transforms the delivery of primary care into a comprehensive, patient-centered system focused on high quality, accessible, and coordinated care.

EVIDENCE-BASED CARE

Make patient care decisions using a process that integrates clinical expertise and best-practice research with patient values and self-care motivators.

CARE COORDINATION AND CARE MANAGEMENT

Facilitate the delivery and coordination of care and manage high-risk and other subgroups of patients with more targeted services, when and how they need it.

SOCIAL DETERMINANTS OF HEALTH

Address the social and environment circumstances that influence patients' health and the care they receive.

RELATIONSHIPS

CARE TEAMS

Utilize groups of staff with different skills to work together to deliver and improve care, offering a wider range of services more efficiently than a provider alone.

LEADERSHIP

Apply position, authority, and knowledge of leaders and governing boards to support and advance the center's people, care delivery, processes, and infrastructure to reach transformational goals.

WORKFORCE

Leverage a trained and fully engaged staff to successfully address the health center's mission and goals, with optimal joy in work.

PARTNERSHIPS

Collaborate and partner with external stakeholders to pursue the Quadruple Aim.